

FEEDBACK REPORT: 2024

Name of Site	Quarry Park
Managing Organisation	London Borough of Sutton
Date of Assessment	17.5.24

OVERALL RESULT	Pass	\boxtimes	Fail		
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NOTES ABOUT THIS REPORT

Strengths and recommendations are provided for each criteria.

Photographs are included, where appropriate, to support the feedback from the judge(s) in relation to both strengths and recommendations.

Please refer to the Raising the Standard guidance manual <u>here</u> for further information on the criteria.

DESK ASSESSMENT

(Management plan and supporting documentation)

Criteria	Strengths	Recommendations
Presentation	Lovely use of pictures to capture the park.	
	Nice to see the purpose of the plan set out very clearly at the start of the document.	
	Good section on setting the scene of the area that the park sits within with maps to aid this.	

Criteria	Strengths	Recommendations
	Great links within the document in subtle locations so don't over face the details being shared.	
Health, Safety & Security	Dogs not permitted within this park so there aren't any challenges around dog muck within the park. Comprehensive training list shared that gives insight into the levels of safety that will be being worked to. Inspection processes and frequency is set out within the plan clearly. Nice to see 4.8 in the plan has been worked through and actioned also.	
Maintenance of Equipment, Buildings & Landscape	Plan sets out resources that are available within the council that gives the reader an understanding of support and pinch points also.	
Litter, Cleanliness, Vandalism	Frequencies of littler picking and bins being emptied is explained well within the plan. Nice to see the bins are emptied when they are needed – not set in stone and then a wasted trip.	Litter should be recycled / divided. I know this is challenging if processing plants don't offer this. Continue to apply pressure that this service is required / explore other providers to send it too?
Environmental Management	Good to see green waste is recycled. Please see above re the bin emptying – good too see wasted trips are being removed in the rounds so that carbon footprint is as low as it can be	Please see above re littler recycling
Biodiversity, Landscape & Heritage	Clearly sets out in the plan the areas of designations and what they are designated for.	
Community Involvement	Lovely section on the friends group that clearly defines their objectives within this as well. Great to see this reflected in the plan. Shows the joined up approach very well.	

Criteria	Strengths	Recommendations
Marketing & Communicatio n	Plan sets out how and where marketing is presented.	Younger people wanted as part of the community feel – you might need to explore different ways of connected in the online world to enable this
Overall Management	Lovely action plan that very clearly sets out and defines the way forward.	To truly welcome all and provide access, you will need to look at the front gate. Its pushed too on arrival and is heavy to open. If you are in a wheelchair this feels like this might be too much of a stretch. It might be helpful to ask someone who is an expert in this area for advice to really understand if there is a way of making this entrance easier for everyone to get into whilst maintaining that feeling of safety.

FIELD ASSESSMENT

Criteria	Strengths	Recommendations
A Welcoming Place	Beautiful historical feature gate on arrival with a notice board right in front of your sight line when you get there that gives you that sense of 'arrival' You can see around the whole park on arrival which feels very welcoming. Up to date, clean notice board that welcomes you to the park.	The notice board in the hedge by the gate is old and a little tired – do you even need it anymore when you the nice black one as soon as you get into the park? Follow up strimming under the black notice broad will aid that welcome feel re the care of the park as a whole.
Healthy, Safe & Secure	You can see all around the park so you do feel very safe within in and on arrival as well. The gate closes behind you so adds to a sense of security for families with children re them not wondering out onto the main road. A little pocket of fresh air and a green lung in a busy part of London. Great to see the longer areas on the boundaries near the road to help with filtering out the break dust and fumes from the cars / bus stops on the main roads on 3 sides of the park. Will help in creating a healthy place for people to visit.	
Well Maintained & Clean	There was not one piece of broken kit within the park. All notice boards, bins and benches were all really clean. Park was well weeded in the main. Grass cut within the centre of the park.	Odd rogue weed in the beds in the more formal areas. Section under the notice board would benefit from the follow strim after the main grass area is cut

Criteria	Strengths	Recommendations
Environmental Management	Tea party held annually doesn't have items within it that use generators so no fuel being used as part of the main event of the year. All very local so carbon footprint as part of this is also very low.	
Biodiversity Landscape & Heritage	Lovely wild areas within the place to encourage different flowering seasons and a wider variety of wildlife. The boundary fencing is a beautiful feature to the park and is well cared for.	Consider exploring more active seeding in the areas that are wild to increase the diversity even further. Ensure the boundary fence gets the cyclical painting and maintenance it needs to preserve it as a feature.
Community Involvement	What an absolute delight and group of supportive people. It was really lovely to hear them all talking and planning the up and coming year and sharing updates with each other prior to their meeting on Monday. A very strong group of people that are a real benefit to the park.	Younger membership as with most places is a concern. Maybe an option at your tea parties to have a sheet for people to put emails on if they would like to be more active in the group? With some options of things this might entail re how much time people have to give?
Marketing and Communicatio n	Perfect amount within the park. Good online presence	Explore those opportunities with friends in other groups to promote what your group is doing on litter picking days etc to get a wider reach into the local community.
Management	Great mix of council and friends group energy and management within the park. A real joy to see.	

Summary and additional comments:

(Highlighting the result, and the main areas of strength and recommendation)



- Welcome sign at the entrance to the park looking a little tired and will need replacing in the near future. Sign is clean though and readable.



- Beautiful historic gates and fencing to the park. A coat of paint would make the entrance 'pop' as you come to it even further.



lines all around the park / garden

- Lovely sweeping pathways with open sight

Lovely, clean and up to date entrance sign as you enter the park / garden to welcome you. One step further to make it even better as a welcome is the finishing touches to the grounds maintenance at the base



- Beautiful areas of planting such as this within the borders. Adding a different feel and diversity to the banks of the park / garden



- Beautiful sections of roses within the garden that where sharing their joy on visit day.



- Lovely to see wilder areas in the boarders

with wild flowers within them. Hive of life with bees